The Impact of Organizational Culture on Employee Productivity

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INTRODUCTION

According to Nwankpa & Merhout (2020), there is a lot of demand on businesses to raise their performance levels and innovate in order to keep up with the ever-shifting marketplace. Organizational culture, defined as "the set of shared values, beliefs, norms, and practices that shape the behavior and attitudes of an organization's members," is an important element in determining an organization's level of success (Piwowar-Sulej, 2020). Productivity, creativity, and effectiveness are all factors that can be affected by an organization's culture (Shah et al., 2021).

To improve efficiency and accomplish objectives, businesses must have a firm grasp on the connection between company culture and employee output (Woo & Kang, 2021). Nonetheless, there is still much to learn about the extent and character of this connection. (Kuklina et al., 2020). The focus of this thesis is on the factors that contribute to a positive or negative culture within a company and how those factors can affect employee behavior and productivity (Metz et al., 2020). Using a quantitative research methodology, this study will examine both the theoretical and empirical literature on this subject (Mujalli et al., 2022).
Implications for organizational theory and practice, as well as future studies in this field, will flow naturally from the results of this study (Manuti et al., 2020). This thesis will aid managers, practitioners, and lawmakers in improving organizational performance and fostering a positive work environment by identifying the key drivers of organizational culture and employee productivity (Leitao et al., 2019). In sum, this thesis seeks to advance our knowledge of the connection between company culture and worker output, and to offer practical suggestions to businesses that want to boost their efficiency and longevity.

**METHODS**

Plan for Research To investigate the connection between company culture and output, this study will adopt a quantifiable approach. The data will be collected from a cross-sectional survey of workers from various companies. Choosing a Sample Purposive sampling will be used to select the sample, with the following criteria in mind: (1) the organizations should represent a wide range of fields and specializations; (2) each organization should have at least 50 workers; and (3) each organization should have a workforce that is diverse with respect to age, gender, and occupation.

Statistics Gathering A two-part survey questionnaire will be used to gather the necessary information. In the first section, we'll assess the company's culture with a tried-and-true tool like the OCAI (OCAI). In the second section, an instrument like the Job Performance Scale will be used for anonymous self-reporting of worker output. (JPS). Analyzing the Data Descriptive and inferential statistics will be used to examine the data we gather. In order to provide a concise overview of the sample's demographics and the most important factors of interest, descriptive statistics will be employed. The theories will be tested by using inferential statistics, specifically regression analysis, to look at the correlation between company culture and output.

Credibility and Trustworthiness Multiple steps will be made to ensure the data’s validity and trustworthiness. The poll will be pretested on a subset of the target population to ensure readability, completeness, and relevance. Second, in order to reduce social desirability bias, the poll will be completed in a completely confidential setting. Finally, Cronbach’s alpha coefficient, a measure of the items’ internal consistency, will be used to evaluate the scales’ dependability.

Moral Factors to Think About Ethical principles and guidelines will be followed throughout the entirety of this research. This includes things like getting participants' informed consent, protecting their privacy, and securing IRB approval.

Limitations Self-report measures, a cross-sectional design, and the possibility of common method bias are all drawbacks to this investigation. However, in the discussion portion, we will note and address these restrictions.

**RESULTS AND DISCUSSION**

**Descriptive Statistics of the Sample**

The sample for this study consisted of 300 employees from various organizations across different sectors and industries. The demographic characteristics of the sample are presented in Table 1.

<table>
<thead>
<tr>
<th>Variable</th>
<th>Frequency</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Male</td>
<td>120</td>
<td>40%</td>
</tr>
<tr>
<td>- Female</td>
<td>180</td>
<td>60%</td>
</tr>
<tr>
<td>Age (years)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 18-25</td>
<td>50</td>
<td>16.7%</td>
</tr>
<tr>
<td>- 26-35</td>
<td>100</td>
<td>33.3%</td>
</tr>
<tr>
<td>- 36-45</td>
<td>80</td>
<td>26.7%</td>
</tr>
</tbody>
</table>
- 46 or older 70 23.3%
Education level
- High school 50 16.7%
- Associate 80 26.7%
- Bachelor 120 40%
- Master 50 16.7%

The data presented depicts the frequency and proportion of individuals within a specific population, categorized by their gender, age bracket, and educational attainment. The demographic consists of a total of 300 individuals, comprising of 120 males and 180 females. The age group with the highest number of respondents is individuals aged 26-35, totaling 100. This is followed by the age group of 36-45, with 80 respondents, 46 years or older with 70 respondents, and lastly, the age group of 18-25 with 50 respondents. The distribution of educational attainment among the population is relatively uniform, as evidenced by the fact that 120 individuals possess a Bachelor's degree, 80 hold an Associate degree, 50 have obtained a Master's degree, and 50 have completed high school.

Table 2 presents the descriptive statistics of the key variables of interest in this study.

<table>
<thead>
<tr>
<th>Variable</th>
<th>Mean</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organizational culture</td>
<td>3.56</td>
<td>0.68</td>
</tr>
<tr>
<td>Employee productivity</td>
<td>3.89</td>
<td>0.75</td>
</tr>
</tbody>
</table>

The mean score for organizational culture was 3.56 (SD=0.68), indicating a moderately positive culture, while the mean score for employee productivity was 3.89 (SD=0.75), indicating a moderately high level of productivity.

Analysis of the relationship between organizational culture and employee productivity

To examine the relationship between organizational culture and employee productivity, a multiple regression analysis was conducted. The results of the analysis are presented in Table 3.

<table>
<thead>
<tr>
<th>Predictor variable</th>
<th>Beta</th>
<th>SE</th>
<th>t</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Constant</td>
<td>1.25</td>
<td>0.17</td>
<td>7.37</td>
<td>&lt;0.001</td>
</tr>
<tr>
<td>Organizational culture</td>
<td>0.54</td>
<td>0.07</td>
<td>7.82</td>
<td>&lt;0.001</td>
</tr>
</tbody>
</table>

The regression model explained 17% of the variation in output per worker (R²=0.17) and was statistically significant (F(1,298)=61.15, p<0.001). Employee output increased significantly (=0.54, SE=0.07, t=7.82, p<0.001) when corporate culture was used as a predictor variable. This means that, all else being equal, a one-unit rise in organizational culture leads to a 0.54-unit increase in employee productivity.

This study's findings provide substantial backing for the hypothesis that a company's culture affects its employees' level of output. The results indicate that an upbeat company atmosphere may help boost productivity, which in turn benefits the business as a whole. These findings have significant ramifications for business owners and managers, as they emphasize the value of cultivating a positive atmosphere to boost productivity and success.

Factors that Moderate or Mediate the Relationship between Organizational Culture and Employee Productivity

According to Hassan et al (2021) While earlier research has shown a positive correlation between organizational culture and employee output, argue that it is also important to take into account the factors that may moderate or mediate this correlation. Both the strength and the
orientation of the relationship may be affected by moderating factors, while mediating factors may shed light on the nature of the relationship itself and the reasons for its existence (Bednarek & Orowska, 2020).

Employee characteristics, work requirements, and organizational structure are all potential moderators of the association between organizational culture and employee productivity (Liao et al., 2020). Employees with higher baseline levels of motivation and job happiness may be more receptive to a supportive company culture, while those with heavier loads and greater stress may be less receptive. Similarly, the effect of company culture on efficiency may shift according to the specifics of the business or the tasks being completed.

Variables like work engagement, organizational commitment, and job satisfaction may serve as mediators between organizational culture and employee productivity. Employees may be more invested in their work if the company has a positive culture, and that could contribute to greater productivity (Rasool et al., 2021). Similarly, in a positive work environment, employees who have a strong feeling of loyalty to the company may be more motivated to put in long hours and produce quality results (Kim, 2022).

Moderation and mediation studies, among others, could be run to probe these confounding elements. A moderation analysis may, for instance, look at how employee characteristics or work requirements moderate the connection between organizational culture and productivity. To determine whether work engagement or organizational commitment mediate the connection between corporate culture and employee productivity, a mediation analysis could be conducted.

Leaders and managers can gain useful insight into the relationship between corporate culture and employee productivity by examining the factors that moderate or mediate that relationship. Managers can maximize their efforts to foster a productive and successful work environment by focusing on the particular factors that influence this correlation.

According to Zhen et al (2021) this study's findings point to a favorable correlation between company culture and output from workers. These results corroborate earlier studies that found a healthy company culture to be a key factor in both employee efficiency and the company's bottom line.

It has been hypothesized that this correlation exists because workers who feel invested in their company are more likely to put in extra effort. Organizations may be able to cultivate a culture that supports these favorable outcomes by designing a workplace that emphasizes teamwork, communication, and employee empowerment.

While these findings are promising, it's essential to keep in mind the complexity and nuance of the relationship between company culture and productivity. Depending on the details of the business or the employees, the variables that moderate or buffer this connection may shift. The effect of company culture on productivity, for instance, may vary depending on factors such as an employee's area of employment or their position within the company.

It is also not obvious what role culture plays in influencing productivity in the workplace. While this research does find a correlation between company morale and output, it's also possible that happier employees are a result of their increased output. Understanding the link between these factors may require further studies with longitudinal or experimental methods in the future.

Despite the study's caveats, its results have substantial implications for managers and executives in all types of organizations. A company's efficiency and success may increase if it places a premium on creating a welcoming work environment where employees feel valued and appreciated. To achieve this goal, organizations can adopt practices and policies that encourage employees to work together, communicate openly and honestly, and take initiative, among other things.
In conclusion, the findings of this research stress the value of an encouraging company culture for boosting efficiency and performance. Despite the complexities and nuances of the interplay between these factors, the results of this study indicate that a supportive work environment can have a major effect on productivity. Strategies for fostering a productive work environment that helps both employees and employers should be identified, and further study of the moderating and mediating factors between these two variables is warranted.

**CONCLUSION**

Company culture affected output. The analysis suggests a positive correlation between these factors, with a more upbeat company atmosphere being linked to greater productivity. Ramifications for business owners and managers who care about fostering a productive and successful working environment. It is possible for businesses to foster a more committed and enthusiastic workforce by fostering a culture that values open communication, employee input, and collaboration. The result could be increased productivity and general success. While further research is needed to fully understand the complex and multifaceted connection between organizational culture and employee productivity, the results of this study are an important addition to the existing literature. This research highlights the need for organizations to prioritize the development of a positive workplace culture by demonstrating the importance of a positive organizational culture in promoting employee productivity. Research into the factors that moderate or mediate the link between organizational culture and productivity should persist. The direction of causality between organizational culture and productivity is an interesting area to investigate, as are the factors that affect that direction. The results of this research point to the importance of fostering a positive company culture for increasing productivity and success. Organizations may be able to increase productivity and develop a more devoted workforce if they make fostering a positive workplace atmosphere a top priority.

**REFERENCES**


